



What is Child Helpline ?



We Listen.....



What is Saudi child Helpline ?

It's a unified support toll free line dedicated for children under the age of 18, it offer support through answering calls , listening to caller social issues and provide immediate consultations. Sometime it involves directing the callers to the social, legal ,or educational authorities . At later stage, SCHL follow up with the transferred cases to ensure that children all over the kingdom of Saudi Arabia receive social services , education & safety.

How can I contact child Helpline ?



If you need to contact the social specialist (line agents who are all trained psychologists & social service provider), you can reach us on 116 -111 from any cellphone or landline free of charge. we will gladly receive your call from Sunday until Thursday, 12 hours a day, from 9 am-9pm.



How can you Help me ?

If you ever face problems or issues & you are struggling for solution, We can help you , talk to us! Sometimes in life we face problems that give us burden & stress our life. If you look for guidance and advice , do not hesitate to contact us we are here for you , no matter how complicated , simple or embarrassing your issue, contact us we are here to help you.

What are the services Child Helpline offers ?



- Effective communication ,and problem solving.
- Provide consultation to children , socially, educationally , psychologically according to their age.
- Refer the child or his care provider to the local available community service if needed.
- Communicate with children in a way that encourage them to share their concerns & help them make the right decisions
- Follow up with the transfer cases to ensure that children all over the kingdom of Saudi Arabia receive the required social services.
- Transfer urgent cases to the related authorities for immediate intervention & rapid follow up to ensure that child received the needed service at the appropriate time .